



SHEBOYGAN FALLS YMCA

24 Hour Access Information

HONOR CODE

The Sheboygan Falls YMCA has a strict honor code based on our shared values of ***caring, honesty, respect and responsibility***. If a Y member fails to abide by the established guidelines or to follow our member code of conduct, their 24-Hour Access, and potentially their membership, will be revoked without refund, with or without notice. He/She may also be subject to prosecution if deemed appropriate. These guidelines are in place for the safety and security of all.

ELIGIBILITY

- 24 Hour Access is limited to adult members, ages 19 and older.
- **If an account has non-sufficient funds a total of 3 times your 24-hour access will be revoked.**
 - **Member will be contacted once the second non-sufficient funds occur.**
- **Members who are on scholarship are not eligible for 24-hour access.**
- Current YMCA Members, SilverSneakers®, Silver and Fit, Renew Active and Optum Fitness members may add 24-Hour Access to their membership at their own expense of \$10.00 per month for individuals or \$15.00 per month for Family or Couples membership, fees are non-refundable.
- 24-hour access is NOT available for anyone under the age of 19, Nationwide Members, guests or AWAY members.
- Granting access to others, even if they are a member of the Sheboygan County YMCA and known to you, is a violation of this policy and will result in immediate termination of ALL membership privileges and facility access, for you and all those that enter with you, for a period of no less than one year.

ACCESS

- 24-Hour Access must be activated in person at the Sheboygan Falls Y front desk during normal business hours (see next page). Each member requesting access must:
 - present a valid photo ID
 - pass a background check & sex-offender registry check
 - sign the 24-Hour Access Agreement and General Liability Waiver
 - have a new picture taken
 - Pay a \$15 deposit for key fob
- Every member must swipe their own key fob when entering the Y outside of staffed hours and scan membership card upon entrance.
- For monitoring and security purposes, members will need to scan their 24/7 fob and membership card as requested by staff if they are in the facility before closing and intend to remain when the staff leaves.
- 24-Hour Access provides access to our Riverview Center, Gymnasium and adjacent restroom facilities ONLY. Access to be used for fitness training purposes only.
- Locker rooms, cycling/yoga room, multi-purpose room and lobby will be unavailable outside of staffed hours.

- If the Y loses power outside of staffed hours, 24-Hour Access will not be available.
- There may be other times when 24-Hour Access may be limited or unavailable such as water issues in the building, special events or renovations. The Y will provide notice of such instances through our Facebook pages, website, email and/or text alert.

SAFETY AND SECURITY

The Y has installed a 24-hour video recording system for security purposes. Footage is reviewed daily to address security concerns and to monitor those entering and using the facility. **Please note:** this system will not protect you from harm while in or on building premises, will not alert anyone if help is needed, and will not provide staffing assistance.

When using the facility outside of staffed hours, Members are highly encouraged to bring their own cell phone and exercise with partner who also has 24-Hour Access. Please use caution when entering and exiting the building.

Emergency phone and AED is available in the Riverview Center; we encourage members to identify the location of these items prior to exercising. In the event of an emergency dial 911 immediately. Local fire, police and EMS will be able to access the facility. The Y’s address and other local non-emergency numbers are posted for easy access. The Riverview Center phone is intended for **EMERGENCY USE ONLY**.

Should members observe anything suspicious, illegal or unsafe, proper authorities should be contacted immediately using the emergency phone located in the Riverview Center or a personal cell phone. Any violation of our member code of conduct should be reported to staff during staffed hours.

There will be NO additional snow removal for 24-Hour Access. Members with access may come at their own discretion and risk.

MEMBER COMMUNICATION

Should you need to communicate with Y staff regarding maintenance issues, broken equipment, low cleaning materials, observations, comments, etc. please contact the front desk during staffed hours. In case of an emergency please dial 911.

STAFFED HOURS (SUBJECT TO CHANGE)

Current staffed hours are posted on or near the front doors, at sheboygancountymmca.org and other online business site listings. Staffed hours:

<u>September – Memorial Day</u>		<u>Memorial Day – Labor Day</u>	
Monday – Friday	5:00 am – 8:00 pm	Monday - Thursday	5:00am – 8:00pm
Saturday	7:00 am – 3:00 pm	Friday	5:00am – 7:00pm
Sunday	12:00pm – 4:00pm	Saturday	7:00am – 12:00pm
Business Hours		Business Hours	
Monday – Friday	7:30am – 6:00pm	Monday – Thursday	7:30am – 6:00pm
		Friday	7:30am – 5:30pm

The mission of the YMCA is **to put Christian principles into practice through programs that build healthy spirit, mind and body for all**. As a nonprofit, we are committed to making our community a better place to live, work and play.