SHEBOYGAN FALLS YMCA 24-HOUR ACCESS CODE OF CONDUCT

24-HOUR ACCESS ZERO TOLERANCE POLICY

The Sheboygan Falls YMCA has a Zero Tolerance Policy in relation to the 24-Hour Access privileges. Violations of the following guidelines, in addition to all YMCA policies may result in the termination of all membership privileges without a refund. These policies are in place for everyone's safety and enjoyment at the Sheboygan Falls YMCA. Members are asked to adhere to the Y core values of *honesty, respect, caring, responsibility, and faith*. Violations of the code of conduct with trespassing, theft, and other crimes may lead to prosecution.

IMPORTANT: Staff will **NOT** be on duty. Use of the facility is at your own risk.

THE FOLLOWING ARE STRICTLY PROHIBITED:

- <u>Inappropriate Language</u> Aggressive or vulgar language, including swearing, name calling or shouting. Any language that contains discriminatory comments towards YMCA staff or members.
- <u>Inappropriate Attire</u> Clothing with vulgar language, obscene gestures, racial slurs, or anything that contributes to a hostile environment or would be considered inappropriate in a family facility. Tops and bottoms of the body should be adequately covered for the activity.
- <u>Inappropriate Footwear</u> Failing to wear shoes, or wearing open-toe shoes, sandals, or flip-flops.
- <u>Physical Contact</u> Making physical contact with another person in an angry or threatening way including "play fighting" or threatening physical contact towards another individual is not tolerated. Physical and verbal confrontations. These will result in revocation of membership for all involved.
- <u>Sexual Activity</u> Any demonstration of sexual activity or sexual contact with or towards another individual will not be allowed in YMCA programs or facilities.
- <u>Harassment/Intimidation</u> Harassment or intimidation by words, gestures, body language or any menacing behavior that demeans another person or group of people will not be allowed in any programs or facilities.
- Weapons The YMCA bans all weapons on premises with or without a permit. Carrying or concealing any weapons or devices and objects that may be used as weapons (including items that appear to be real) will not be allowed on YMCA property. Police will be called.
- <u>Facility Access</u> Providing entry to the facility after normal operating hours to a member or non-member who does not have 24-hour access with their membership.
- <u>Services/Solicitation</u> Providing personal training, consulting, instruction or coaching to other members.
 - Selling merchandise and/or products of any kind.
- <u>Theft/Destruction of Property</u> Theft or behavior that results in the destruction of property will not be allowed. In the event of a theft or destruction of property, our security footage will be reviewed, and appropriate authorities will be notified.
 - Theft from another member or of any contents in the facility.
- <u>Equipment Usage</u> Use of equipment in a manner different than intended by the manufacturer.

- <u>Illegal Chemicals</u>, <u>Drugs or Alcohol</u> Entering the facility under the influence of any substance that impairs the member's physical or mental ability to function normally or possession of illegal chemicals, drugs, paraphernalia or alcohol on YMCA property will not be allowed. If staff is notified of suspicions of being under the influence of drugs or alcohol, 24-hour access will be revoked.
- Alcohol and/or drug consumption on the YMCA premises is not permitted.
- <u>Tobacco Usage</u> Tobacco usage or paraphernalia of any kind (cigarettes, chew, snuff, snus, vapor, e-cigarettes, etc.) is not permitted in or outside YMCA facilities, or YMCA property
- <u>Food and Drinks</u> No food, except for sports drinks and water, is allowed on the fitness floor.
- <u>Cell Phone Activity</u> Taking photos or videos of other members in the facility. Use of camera or video equipment (including cell phone) in restrooms at any time. Any personal music usage requires headphones or earbuds.
- Facility Access Using another member's key fob to check in to the facility.
- Restricted Areas Use of areas in the facilities that are closed/gated.

MEMBER REQUIREMENTS

24-hour access is limited to adults, ages 19 and older. 24-hour access will only be granted to those who meet this age requirement. Members who are on scholarship are not eligible to receive 24-hour access.

ACCESS

As a Y member with 24-hour access, you may use the fitness center and designated restrooms of the Y at any time. **IMPORTANT:** YMCA staff **will not** be available after normal operating hours to assist members. Members with 24-hour access can utilize the Riverview Center & Gymnasium at their own risk.

For monitoring and security purposes, if you are in the facility before closing and intend to remain when the staff leaves, you will need to scan your 24/7 fob and membership card when requested by staff.

EQUIPMENT

- Only use equipment you understand how to use.
- Inspect the equipment to make sure it is properly functioning prior to using the equipment. Remove any potential trip hazards from the floor, around racks/lifting area, and return all excess plates/equipment to keep the area tidy when they are not in use.
- Limit all free weight movements to 80% loading during non-staffed hours.
- Stop exercising if you experience a potential injury and seek medical attention.
- Notify management (during staffed hours) and all other members using the Y if any equipment is not working properly or if you notice any potentially dangerous conditions within the Y.
- Return all equipment, other Y supplies to their designated storage place after using the equipment and pick up any items or trash brought into the Y or bathrooms.
- Return all weight plates back on racks once done.
- After use, please wipe down equipment used.

DOOR ACCESS AND KEY FOBS

24-hour access members must use their own key fob for entry. In the event that your key fob does not work, please call the YMCA during normal operating hours for assistance.

• Please use the same entrance and exit location when enjoying the 24-hour benefit. Emergency exits are available to use only in the event of an emergency.

- All existing and new members must provide a valid ID during the enrollment process for 24-hour access.
- A recent photograph must be saved on your YMCA account.
- Key Fob deposit of \$15 will be collected up front for 24-hour access. If you chose to cancel 24-hour access and return the key fob, you will receive the \$15 back via cash or refund check.
- If you lose or damage your key fob, you must report it to the YMCA as soon as possible. A replacement key fob can be purchased for a fee of \$30. Your key fob is unique to your membership and will allow access as long as your membership remains current.

GUESTS AND GUEST PASSES

- Guests **ARE NOT ALLOWED** to utilize the 24-hour access. It is a program for Sheboygan County YMCA members only.
- Please be aware that your key fob is to be used only for your entry into the facility.
- Members with 24-hour access cannot grant access to others, even if they are known to you or members of your family. This is done so the YMCA can track who is in the building at all times.
- Granting access to another individual is grounds for immediate termination of 24-hour access and/or standard Y membership.

EMERGENCY SITUATIONS & VIDEO SURVEILLANCE

- The Y has a 24-hour video recording system for security purposes. It will be reviewed on a daily basis to address any security concerns and monitor who is entering the building.
- Please note that this system does not provide staffing assistance for any emergency that might arise.
- A telephone is available in case of emergency. In the event of an emergency, immediately dial 911.
- Please use caution when entering and leaving the building

CLOSURES/SNOW REMOVAL/INCLEMENT WEATHER

- During non-business hours on heavy snow days, parking lot and sidewalk snow removal and application of ice melt WILL NOT BE IN PLACE until staff are present, later if there is a delay in operating hours.
- During inclement weather, you may still access the facility after hours but at your own risk from the elements
- Members with 24-hour access will be notified of closures for power outages, and/or inclement weather that result in unsafe conditions via social media and/or the website.

LOSS OF POWER

If there is loss of power in the building, please immediately exit through the main entrance door; the same door you used to enter the facility.

• If the Y loses power after normal operating hours, 24/7 access will not be available.

EMERGENCY CONTACT NUMBERS

Call 911 for any emergency. An emergency telephone, first aid kit and AED is located in Riverview Center.

LATE OR UNPAID MEMBERSHIPS

If you are not current on your membership dues, you will lose 24-hour access privileges. If an account has **non-sufficient funds a total of 3 times** your 24 hour access will be revoked. Member will be contacted once the second non-sufficient funds occurs. Once the account is current and overdue payments are made your key fob will be returned to working order within 24 hours unless it is over a weekend then it will return to normal working order the following business day.

IMPORTANT: The privilege of 24-hour access may be revoked at any time. Violators of the code of conduct, policies and procedures for 24-hour access are subject to 24-hour access termination, permanent membership termination, and/or prosecution if deemed appropriate.

Staff - Detach and File