



FOR YOUTH DEVELOPMENT®
FOR HEALTHY LIVING
FOR SOCIAL RESPONSIBILITY

2024 SUMMER CAMP PAYMENT & CANCELLATION POLICIES

Need to change or update your registration? Contact Billing & Registration at tcarroll@sheboygancountyymca.org to request a change. All requests must be made in a written documentation format such as: via email or visit the office for to complete a form.

Due to large waitlists for each camp, we kindly ask that if you decide to cancel your child's enrollment you let us know as soon as you can. This way we can reach out early enough to the next person on the waiting list.

- **Camp balances are due by the following dates:**
 - Weeks 1 - 3.....Final payment is due by. May 15, 2024
 - Weeks 4 - 7.....Final payment is due by. June 15, 2024
 - Weeks 8 - 12.....Final payment is due by. July 15, 2024
 - If your camp balance is not paid by the weeks above, Camp Y-Koda & the YMCA will automatically charge your card on file on the 15th of each month.
- **The \$15.00 one-time registration fee and ALL \$50.00 camp deposits are non-refundable under any circumstances.**
- **Choosing to Cancel a Camp:**
 - Due to holding a spot & choosing to cancel a camp before June 1, 2024, you will receive a partial refund of the camp fee. The one-time registration fee & camp deposit will be forfeited and a donation to Camp Y-Koda.
 - If you decide to cancel after June 1, 2024, no refunds will be provided.
- **No Show Policy:** If you are registered for any given camp session and do not attend for any reason/or do not notify that you will not be attending by June 1, 2024, partial refunds will not be issued.
- **Child does not like Camp?** We understand that camp and the outdoors is not for all, however due to holding a spot in any given camp session, refunds will not be provided if you choose to cancel or remove them from the week.
- **Poor Behavior & Choices at Camp:** The YMCA staff try our best to handle all camper behaviors & conflicts professionally & positively. We aim to redirect behavior in the best & safest manner possible for all participants, staff & volunteers. We understand that personalities may clash from time to time. If you choose to cancel your child out of camp due to clashing or conflicts between camper vs. camper, no refunds will be provided.
- **Termination:** If your child is terminated from the program for a single, multiple or all their camp sessions in any given season from the YMCA or Camp Y-Koda, due to poor behavior and choices made by your child, no refunds will be provided.
- **Unless otherwise specified, all camps are offered Monday - Friday. If you are not able to attend any portion of the camp session, no pro-rated fees, credits or refunds will be provided.**